LOG IN ERROR – Taskstream

These instructions provide various methods of correcting the login error with Taskstream.

Chrome

1. Click on the three-dot menu in the top right.
2. Click *Settings*.
3. Click *Privacy and Security*.
4. Click *Third-party cookies*.
5. Click *See all site data and permissions*.
6. Find *Taskstream* in the list (use the search in the top-right, or just look). Click on the trashcan icon next to t*askstream.com*.
7. Select *Delete* when prompted if you'd like to *Delete site data and permissions for taskstream.com and all sites under it?*
8. Close all Chrome browser windows.
9. Start Chrome and browse to https://taskstream.charlotte.edu.

Firefox

1. Click on the three-line (hamburger) menu in the top-right.
2. Click *Settings*.
3. Click *Privacy & Security*.
4. Under the *Cookies and Site Data* section, click *Manage Data...*
5. Click *See all site data and permissions*.
6. Find t*askstream.com* in the list (use the search at the top, or just look). Highlight *taskstream.com* and click *Remove Selected*, then click *Save Changes*.
7. Select *Remove* when prompted if you are sure.
8. Close all Firefox browser windows.
9. Start Firefox and browse to https://taskstream.charlotte.edu.

Edge

1. Click on the three-dot menu in the top-right.
2. Click *Settings*.
3. Click *Cookies and site permissions*.
4. Under the *Cookies and data stored* section, click *Manage and delete cookies and site data*.
5. Click *See all cookies and site data*.
6. Find *Taskstream* in the list (use the search in the top-right, or just look). Click the down-facing chevron (arrow) next to t*askstream.com*.
7. Click on the trashcan icon next to t*askstream.com*.

8. Close all Edge browser windows.
9. Start Edge and browse to https://taskstream.charlotte.edu.

Safari

1. Click on *Safari* at the top of the screen..
2. Click *Settings*.
3. Click *Privacy*.
4. Click *Manage Website Data*.
5. Select *taskstream.com* from the list.
6. Click *Remove*.
7. Close all Safari browser windows.
8. Start Safari and browse to https://taskstream.charlotte.edu.